Rafael Alaskarzada

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10+ years of Telco and IT experience | Project Manager | Scrum Master | Product Manager | Agile Change Manager



# EXPERIENCE

**Simbrella** | <http://www.simbrella.com/> | *Simbrella is a FinTech company that enables mobile operators and banks to provide credit based on big data analytics. Serving 200M+ customers in 25 countries.*

**Project Management Office director** (March 2017– Present) & **Technical Project Manager** (September 2013 – March 2017)

* Established a new Technical Project Management unit, PMO department and rolled out better task managment practices in order to improve productivity and product quality.
* Started agile transformation, by introducing Scrum and Kanban, coaching teams and individuals.
* Created and implemented task management processes and introduced a task management system in company
* Launched products and services in more than 12 countries around the world as project manager.
* As a Project Management Office director - contributes high-level decisions in support of the company's strategic planning, mission, visions, and goals.

**Civil Service Commission under the President of the Republic of Azerbaijan Project Manager/System Administrator** (November 2006 – September 2013)

* As a Project Manager was responsible for maintenance of the Civil Servant Register database
* Lead the creation, development and improvement of Civil Servant Register database tools
* Managed the team that was designed, implement and customized network and equipment in the testing centers of the Commission covering 240 testing places
* As a System Administrator, created a network infrastructure for operations need of Commission from the scratch.

**Ministry of Communication and Information Technologies**

***IT Engineer the Informational Computer Centre*** *(*February 2003 – October 2005)

* Responsible for the website updates, adding new features, regular updates etc.
* Responsible for Mail and fileservers maintenances
* HelpDesk, providing 1st line technical support



# EDUCATION, CREDENTIALS and HONORS

**Bachelor’s degree in Accounting and Auditing** | Azerbaijan Cooperation University (2001 - 2005)

**Professional development course, Administration and support of operational systems |**Bauman Moscow State Technical University (2011 -2012)

**ICAgile Certified Professional,** Agile Project Management ICP-APM | ICAgile (2019) Kiev

**NT-PM101 Project Management Methodology** | TechExpert (2014) Kiev



# SKILLS

**Professional**: Project & Program management, product management, Agile coaching, Scrum, Kanban, process management, portfolio management, risk management

**Technical**: Windows Server AD, Network and Applications Infrastructure, Frontend (HTML, CSS, JavaScript)

**Languages**: English, Russian, Turkish, Azerbaijani



# HOBBIES

Travelling, Football (Ajax fan), Gaming (RPG, Strategy, Football simulators)